

West Bengal Real Estate Regulatory Authority  
Calcutta Greens Commercial Complex (1<sup>st</sup> Floor)  
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM 001462

Ruma Ray ..... Complainant

Vs.

SG Computech Limited..... Respondent

Sl. Number and date of order	Order and signature of the Officer	Note of action taken on order
01 21.01.2026	<p>Complainant (mob:- 9830945990, email:- <a href="mailto:avijitmajumder516@yahoo.in">avijitmajumder516@yahoo.in</a>) is present in the hearing physically and signed the attendance sheet.</p> <p>Smt. Laxmi Biswas (mob:- 9818665867, email:- <a href="mailto:laxmi.biswas@simoco.net">laxmi.biswas@simoco.net</a>) is present today's hearing on behalf of the Respondent Company through online mode filing hazira through email.</p> <p>Heard both the parties in detail.</p> <p>As per the Complainant, she along with her husband booked a Flat on December, 2019 on the Project of the Respondent i.e. Precinct 7-2B1. The same was stipulated to be handed over to them within 2021. But till date the Complainant has not received the possession of the Flat in spite of constant follow up process with the Respondent. The Complainant took a loan from IOB Kankurgachi Bank and paying Loan on EMI basis. She further stated that due to change in address of the Respondent they could not make contact with the Respondents.</p> <p>The Complainant prayed for early handing over of their Flat by the Respondent at an early date.</p> <p>The Respondent stated that the said Flat is expected to be ready within <b>3(three)</b> to <b>4(four)</b> months. Respondent confirmed that their new address is as follows:-</p> <p><b>Address:- Godrej Genesis Building, Sector-V, Bidhannagar, Kolkata-91</b></p> <p>After hearing, the Authority is pleased to admit this matter for further hearing and order as per the provisions contained in Section 31 of the Real Estate (Regulation and Development) Act, 2016 read with Rule 36 of the West Bengal Real Estate (Regulation and Development) Rules, 2021 and give the following</p>	

directions: -

The Complainant is directed to submit his total submission regarding their Complaint Petition on a Notarized Affidavit annexing therewith notary attested/self-attested supporting documents and a signed copy of the Complaint Petition and send the Affidavit (in original) to the Authority serving a copy of the same to the Respondent, both in hard and soft copies, within **14 (fourteen)** days from the date of receipt of this order of the Authority by email.

The Respondent is hereby directed to submit their Written Response on notarized affidavit regarding the Complaint Petition and Affidavit of the Complainant, annexing therewith notary attested/self-attested supporting documents, if any, and send the Affidavit (in original) to the Authority serving a copy of the same to the Complainant, both in hard and soft copies, within **14 (fourteen)** days from the date of receipt of the Affidavit of the Complainant either by post or by email whichever is earlier.

Respondent shall mention the specific timeline within which they will hand over the said flat completed in all aspects to the Complainant.

A Joint Inspection shall have to be carried out in the mean time by both the parties within three weeks from the date of receiving this order. Both the parties are directed to act accordingly. The Respondent shall take initiation in this regard.

Fix **after 8(eight) weeks** for further hearing and order.



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority